

## General Assembly

## **Amendment**

January Session, 2021

LCO No. **9950** 



## Offered by:

REP. WOOD, 29th Dist.

REP. PAVALOCK-D'AMATO, 77th Dist.

REP. COMEY, 102nd Dist.

REP. NUCCIO, 53rd Dist.

REP. MESKERS, 150th Dist.

To: Senate Bill No. 1046

File No. 371

Cal. No. 544

(As Amended by Senate Amendment Schedule "A")

## "AN ACT CONCERNING LONG-TERM CARE INSURANCE."

- 1 Strike everything after the enacting clause and substitute the
- 2 following in lieu thereof:
- 3 "Section 1. Section 38a-1 of the general statutes is repealed and the
- 4 following is substituted in lieu thereof (*Effective January 1, 2022*):
- 5 Terms used in this title <u>and section 2 of this act</u>, unless it appears from
- 6 the context to the contrary, shall have a scope and meaning as set forth
- 7 in this section.
- 8 (1) "Affiliate" or "affiliated" means a person that directly, or indirectly
- 9 through one or more intermediaries, controls, is controlled by or is
- 10 under common control with another person.

(2) "Alien insurer" means any insurer that has been chartered by or organized or constituted within or under the laws of any jurisdiction or country without the United States.

- (3) "Annuities" means all agreements to make periodical payments where the making or continuance of all or some of the series of the payments, or the amount of the payment, is dependent upon the continuance of human life or is for a specified term of years. This definition does not apply to payments made under a policy of life insurance.
- 20 (4) "Commissioner" means the Insurance Commissioner.
  - (5) "Control", "controlled by" or "under common control with" means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of a person, whether through the ownership of voting securities, by contract other than a commercial contract for goods or nonmanagement services, or otherwise, unless the power is the result of an official position with the person.
- (6) "Domestic insurer" means any insurer that has been chartered by,
   incorporated, organized or constituted within or under the laws of this
   state.
- 30 (7) "Domestic surplus lines insurer" means any domestic insurer that 31 has been authorized by the commissioner to write surplus lines 32 insurance.
- 33 (8) "Foreign country" means any jurisdiction not in any state, district 34 or territory of the United States.
- 35 (9) "Foreign insurer" means any insurer that has been chartered by or 36 organized or constituted within or under the laws of another state or a 37 territory of the United States.
- 38 (10) "Insolvency" or "insolvent" means, for any insurer, that it is 39 unable to pay its obligations when they are due, or when its admitted 40 assets do not exceed its liabilities plus the greater of: (A) Capital and

11

12

13

14

15

16 17

18

19

21

22

23

24

25

surplus required by law for its organization and continued operation; or (B) the total par or stated value of its authorized and issued capital stock. For purposes of this subdivision "liabilities" shall include but not be limited to reserves required by statute or by regulations adopted by the commissioner in accordance with the provisions of chapter 54 or specific requirements imposed by the commissioner upon a subject company at the time of admission or subsequent thereto.

- (11) "Insurance" means any agreement to pay a sum of money, provide services or any other thing of value on the happening of a particular event or contingency or to provide indemnity for loss in respect to a specified subject by specified perils in return for a consideration. In any contract of insurance, an insured shall have an interest which is subject to a risk of loss through destruction or impairment of that interest, which risk is assumed by the insurer and such assumption shall be part of a general scheme to distribute losses among a large group of persons bearing similar risks in return for a ratable contribution or other consideration.
- (12) "Insurer" or "insurance company" includes any person or combination of persons doing any kind or form of insurance business other than a fraternal benefit society, and shall include a receiver of any insurer when the context reasonably permits.
- (13) "Insured" means a person to whom or for whose benefit an insurer makes a promise in an insurance policy. The term includes policyholders, subscribers, members and beneficiaries. This definition applies only to the provisions of this title and does not define the meaning of this word as used in insurance policies or certificates.
- (14) "Life insurance" means insurance on human lives and insurances pertaining to or connected with human life. The business of life insurance includes granting endowment benefits, granting additional benefits in the event of death by accident or accidental means, granting additional benefits in the event of the total and permanent disability of the insured, and providing optional methods of settlement of proceeds.

73 Life insurance includes burial contracts to the extent provided by section 38a-464.

- 75 (15) "Mutual insurer" means any insurer without capital stock, the 76 managing directors or officers of which are elected by its members.
- 77 (16) "Person" means an individual, a corporation, a partnership, a 78 limited liability company, an association, a joint stock company, a 79 business trust, an unincorporated organization or other legal entity.
- 80 (17) "Policy" means any document, including attached endorsements 81 and riders, purporting to be an enforceable contract, which 82 memorializes in writing some or all of the terms of an insurance 83 contract.
- 84 (18) "State" means any state, district, or territory of the United States.
- 85 (19) "Subsidiary" of a specified person means an affiliate controlled 86 by the person directly, or indirectly through one or more intermediaries.
- 87 (20) "Unauthorized insurer" or "nonadmitted insurer" means an 88 insurer that has not been granted a certificate of authority by the 89 commissioner to transact the business of insurance in this state or an 90 insurer transacting business not authorized by a valid certificate.
- 91 (21) "United States" means the United States of America, its territories 92 and possessions, the Commonwealth of Puerto Rico and the District of 93 Columbia.
- Sec. 2. (NEW) (*Effective January 1, 2022*) (a) For the purposes of this section, "long-term care policy" has the same meaning as provided in section 38a-501 of the general statutes, as amended by this act, or section 38a-528 of the general statutes, as amended by this act, as applicable.
- 98 (b) The commissioner shall, after consulting with other state 99 governments and conducting a nation-wide review, develop and 100 prescribe a minimum set of affordable benefit options to be offered by 101 an insurance company, fraternal benefit society, hospital service

102 corporation, medical service corporation or health care center that files 103 a rate filing under section 38a-501 of the general statutes, as amended 104 by this act, or section 38a-528 of the general statutes, as amended by this 105 act, for an increase in premium rates for a long-term care policy that is 106 for twenty per cent or more. The commissioner shall send to each 107 insurance company, fraternal benefit society, hospital service 108 corporation, medical service corporation or health care center that files 109 such a rate filing a notice disclosing such minimum set of affordable 110 benefit options.

- (c) The commissioner may adopt regulations, in accordance with the provisions of chapter 54 of the general statutes, to carry out the purposes of this section.
- Sec. 3. Section 38a-501 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2022*):
  - (a) (1) As used in this section and section 2 of this act, "long-term care policy" means any individual health insurance policy delivered or issued for delivery to any resident of this state on or after July 1, 1986, that is designed to provide, within the terms and conditions of the policy, benefits on an expense-incurred, indemnity or prepaid basis for necessary care or treatment of an injury, illness or loss of functional capacity provided by a certified or licensed health care provider in a setting other than an acute care hospital, for at least one year after an elimination period (A) not to exceed one hundred days of confinement or longer if mutually agreed by the insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center and the policyholder, or (B) of over one hundred days but not to exceed two years of confinement, provided such period is covered by an irrevocable trust in an amount estimated to be sufficient to furnish coverage to the grantor of the trust for the duration of [the] such elimination period. Such trust shall create an unconditional duty to pay the full amount held in trust exclusively to cover the costs of confinement during [the] <u>such</u> elimination period, subject only to taxes and any trustee's charges allowed by law. Payment shall be made

111

112

113

116

117

118

119

120

121

122

123

124

125

126

127

128

129

130

131

132

133

directly to the provider. The duty of the trustee may be enforced by the state, the grantor or any person acting on behalf of the grantor. A long-term care policy shall provide benefits for confinement in a nursing home or confinement in the insured's own home or both. Any additional benefits provided shall be related to long-term treatment of an injury, illness or loss of functional capacity. "Long-term care policy" does not include any such policy that is offered primarily to provide basic Medicare supplement coverage, basic medical-surgical expense coverage, hospital confinement indemnity coverage, major medical expense coverage, disability income protection coverage, accident only coverage, specified accident coverage or limited benefit health coverage.

(2) (A) Notwithstanding any provision of the general statutes, no insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center may deliver, issue for delivery, renew, continue or amend any long-term care policy in this state on or after January 1, 2022, unless the insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center is authorized or licensed to sell long-term care insurance and at least one other line of insurance in this state.

[(2) (A)] (B) No insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center delivering, issuing for delivery, renewing, continuing or amending any long-term care policy in this state may refuse to accept, or refuse to make reimbursement pursuant to, a claim for benefits submitted by or prepared with the assistance of a managed residential community, as defined in section 19a-693, in accordance with subdivision (7) of subsection (a) of section 19a-694, solely because such claim for benefits was submitted by or prepared with the assistance of a managed residential community.

[(B)] (C) Each insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center delivering, issuing for delivery, renewing, continuing or amending any

long-term care policy in this state shall, upon receipt of a written authorization executed by the insured, (i) disclose information to a managed residential community for the purpose of determining such insured's eligibility for an insurance benefit or payment, and (ii) provide a copy of the initial acceptance or declination of a claim for benefits to the managed residential community at the same time such acceptance or declination is made to the insured.

- (b) (1) No insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center may deliver or issue for delivery any long-term care policy that has a loss ratio of less than sixty per cent for any individual long-term care policy. An issuer shall not use or change premium rates for a long-term care policy unless the rates have been filed with and approved by the [Insurance Commissioner] commissioner. Any rate filings or rate revisions shall demonstrate that anticipated claims in relation to premiums when combined with actual experience to date can be expected to comply with the loss ratio requirement of this section. A rate filing shall include the factors and methodology used to estimate irrevocable trust values if the policy includes an option for the elimination period specified in subparagraph (B) of subdivision (1) of subsection (a) of this section.
- (2) (A) Any insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center that files a rate filing for an increase in premium rates for a long-term care policy [that] shall send a notice to its policyholders, not later than the date on which such company, society, corporation or center files such rate filing and in at least twelve-point font, disclosing that such company, society, corporation or center has filed such rate filing and the manner in which its policyholders may participate in the premium rate approval process. If an insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center files a rate filing for an increase in premium rates for a long-term care policy that is for twenty per cent or more, such company, society, corporation or center shall spread the increase over a period of not less

than three years <u>and not file a rate filing for an increase in premium rates</u>
for the long-term care policy during the period chosen. Such company,
society, corporation or center shall use a periodic rate increase that is
actuarially equivalent to a single rate increase and a current interest rate
for the period chosen.

- 207 (B) Prior to implementing a premium rate increase, each such 208 company, society, corporation or center shall:
- 209 (i) Notify its policyholders of such premium rate increase and make 210 available to such policyholders the additional choice of reducing the 211 policy benefits to reduce the premium rate or electing coverage that 212 reflects the minimum set of affordable benefit options developed by the 213 commissioner pursuant to section 2 of this act. Such notice shall include 214 a description of such policy benefit reductions and minimum set of 215 affordable benefit options. The premium rates for any benefit reductions 216 shall be based on the new premium rate schedule;
  - (ii) Provide policyholders not less than thirty calendar days to elect a reduction in policy benefits <u>or coverage that reflects the minimum set of affordable benefit options developed by the commissioner pursuant to section 2 of this act; and</u>
  - (iii) Include a statement in such notice that if a policyholder fails to elect a reduction in policy benefits <u>or coverage that reflects the minimum set of affordable benefit options developed by the commissioner pursuant to section 2 of this act by the end of the notice period and has not cancelled the policy, the policyholder will be deemed to have elected to retain the existing policy benefits.</u>
- (c) (1) No such company, society, corporation or center may deliver or issue for delivery any long-term care policy without providing, at the time of solicitation or application for purchase or sale of such coverage:

  [,]
- 231 (A) A full and fair written disclosure of the benefits and limitations 232 of the policy; and

217

218219

220

221

222

223

224

225

233 (B) A consultation with an insurance producer licensed in this state 234 concerning: 235 (i) The benefits and limitations of the policy; 236 (ii) Unless the policy is a policy for which no premium rate revision 237 or rate schedule increases can be made, the possibility that the policy 238 may be subject to rate increases in the future; and 239 (iii) The potential costs and benefits to the applicant of an elimination 240 period that exceeds one hundred days of confinement and whether such 241 an elimination period is appropriate for the applicant. 242 (2) (A) The applicant shall sign an acknowledgment at the time of 243 application for such policy that the company, society, corporation or 244 center has provided to the applicant the written disclosure required 245 under this subsection [to the applicant] and the consultation with an 246 insurance producer licensed in this state required under subparagraph 247 (B) of subdivision (1) of this subsection. If the method of application 248 does not allow for such signature at the time of application, the applicant shall sign such acknowledgment not later than at the time of 249 250 delivery of such policy. 251 (B) Except for a long-term care policy for which no applicable 252 premium rate revision or rate schedule increases can be made or as 253 otherwise provided in subdivision (3) of this subsection, such disclosure 254 shall include: 255 (i) A statement that the policy may be subject to rate increases in the 256 future and a projection of future rates for at least the next ten years; 257 (ii) An explanation of potential future premium rate revisions and the 258 policyholder's option in the event of a premium rate revision; 259 (iii) The premium rate or rate schedule applicable to the applicant 260 that will be in effect until such company, society, corporation or center 261 files a request with the [Insurance Commissioner] commissioner for a

revision to such premium rate or rate schedule;

(iv) An explanation of how a premium rate or rate schedule revision will be applied that includes a description of when such rate or rate schedule revision will be effective; and

- (v) Information regarding each premium rate increase, if any, over the past ten years on such policy form [or] and not more than two similar policy forms for this state or any other state, that identifies, at a minimum, (I) the policy forms for which premium rates have been increased, (II) the calendar years when each such policy form was available for purchase, and (III) the amount or percentage of each increase. The percentage may be expressed as a percentage of the premium rate prior to the increase or as minimum and maximum percentages if the rate increase is variable by rating characteristics.
- (C) The company, society, corporation or center may provide, in a fair manner, any additional explanatory information related to a premium rate or rate schedule revision.
- (3) (A) Any such company, society, corporation or center may exclude from the disclosure required under subparagraph (B) of subdivision (2) of this subsection premium rate increases that only apply to blocks of business or long-term care policies acquired from a nonaffiliated company, society, corporation or center and that occurred prior to the acquisition.
- (B) If an acquiring company, society, corporation or center files a request for a premium rate increase on or before January 1, 2015, or the end of a twenty-four-month period after the acquisition, whichever is later, for a block of policy forms or long-term care policies acquired from a nonaffiliated company, society, corporation or center, such acquiring company, society, corporation or center may exclude from the disclosure required under subparagraph (B) of subdivision (2) of this subsection such premium rate increase, except that the nonaffiliated company, society, corporation or center selling such block of policy forms or long-term care policies shall include such premium rate increase in such disclosure.

295

296

297

298

299

300

301

302

303

304

305

306 307

308

309

310

311

312

313

314

315

316

317

318

319 320

321

322

323

324

325

326 327 (C) If an acquiring company, society, corporation or center under subparagraph (B) of this subdivision files a subsequent request, even within the twenty-four-month period specified in said subparagraph, for a premium rate increase on the same block of policy forms or long-term care policies set forth in said subparagraph, the acquiring company, society, corporation or center shall include in the disclosure required under subparagraph (B) of subdivision (2) of this subsection such premium rate increase and any premium rate increase filed and approved pursuant to subparagraph (B) of this subdivision.

- (4) If the offering for any long-term care policy includes an option for the elimination period specified in <u>subparagraph (B) of</u> subdivision (1) of subsection (a) of this section, the application form for such policy and the face page of such policy shall contain a clear and conspicuous disclosure that the irrevocable trust may not be sufficient to cover all costs during [the] <u>such</u> elimination period.
- (d) No such company, society, corporation or center may deliver or issue for delivery any long-term care policy on or after July 1, 2008, without offering, at the time of solicitation or application for purchase or sale of such coverage, an option to purchase a policy that includes a nonforfeiture benefit. Such offer of a nonforfeiture benefit may be in the form of a rider attached to such policy. In the event the nonforfeiture benefit is declined, such company, society, corporation or center shall provide a contingent benefit upon lapse that shall be available for a specified period of time following a substantial increase in premium rates. Not later than July 1, 2008, the [Insurance Commissioner] commissioner shall adopt regulations, in accordance with chapter 54, to implement the provisions of this subsection. Such regulations shall specify the type of nonforfeiture benefit that may be offered, the standards for such benefit, the period of time during which a contingent benefit upon lapse will be available and the substantial increase in premium rates that trigger a contingent benefit upon lapse in accordance with the Long-Term Care Insurance Model Regulation adopted by the National Association of Insurance Commissioners.

328

329

330

331

332

333

334

335

336

337

338

339

340

341

342

343

344

345

346

347

348

349

350

351

352

353

354

355 356

357

358

359

360

361

(e) The [Insurance Commissioner] <u>commissioner</u> shall adopt regulations, in accordance with chapter 54, that address (1) the insured's right to information prior to the insured replacing an accident and sickness policy with a long-term care policy, (2) the insured's right to return a long-term care policy to the insurer, within a specified period of time after delivery, for cancellation, and (3) the insured's right to accept by the insured's signature, and prior to it becoming effective, any rider or endorsement added to a long-term care policy after the issuance date of such policy. The [Insurance Commissioner] <u>commissioner</u> shall adopt such additional regulations as the commissioner deems necessary in accordance with chapter 54 to carry out the purpose of this section.

(f) The [Insurance Commissioner] commissioner may, upon written request by any such company, society, corporation or center, issue an order to modify or suspend a specific provision of this section or any regulation adopted pursuant thereto with respect to a specific long-term care policy upon a written finding that: (1) The modification or suspension would be in the best interest of the insureds; (2) the purposes to be achieved could not be effectively or efficiently achieved without such modification or suspension; and (3) (A) the modification or suspension is necessary to the development of an innovative and reasonable approach for insuring long-term care, (B) the policy is to be issued to residents of a life care or continuing care retirement community or other residential community for the elderly and the modification or suspension is reasonably related to the special needs or nature of such community, or (C) the modification or suspension is necessary to permit long-term care policies to be sold as part of, or in conjunction with, another insurance product. Whenever commissioner decides not to issue such an order, the commissioner shall provide written notice of such decision to the requesting party in a timely manner.

(g) Upon written request by any such company, society, corporation or center, the [Insurance Commissioner] <u>commissioner</u> may issue an order to extend the preexisting condition exclusion period, as established by regulations adopted pursuant to this section, for

purposes of specific age group categories in a specific long-term care policy form whenever the commissioner makes a written finding that such an extension is in the best interest to the public. Whenever the commissioner decides not to issue such an order, the commissioner shall provide written notice of such decision to the requesting party in a timely manner.

- (h) The provisions of section 38a-19 shall be applicable to any such requesting party aggrieved by any order or decision of the commissioner made pursuant to subsections (f) and (g) of this section.
- (i) Notwithstanding any provision of the general statutes, the commissioner shall, at least annually, examine the books and records of each insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center delivering, issuing for delivery, renewing, continuing or amending any long-term care policy in this state to ensure the solvency of such company, society, corporation or center.
- Sec. 4. Section 38a-528 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2022*):
  - (a) (1) As used in this section and section 2 of this act, "long-term care policy" means any group health insurance policy or certificate delivered or issued for delivery to any resident of this state on or after July 1, 1986, that is designed to provide, within the terms and conditions of the policy or certificate, benefits on an expense-incurred, indemnity or prepaid basis for necessary care or treatment of an injury, illness or loss of functional capacity provided by a certified or licensed health care provider in a setting other than an acute care hospital, for at least one year after a reasonable elimination period. A long-term care policy shall provide benefits for confinement in a nursing home or confinement in the insured's own home or both. Any additional benefits provided shall be related to long-term treatment of an injury, illness or loss of functional capacity. "Long-term care policy" does not include any such policy or certificate that is offered primarily to provide basic Medicare

supplement coverage, basic medical-surgical expense coverage, hospital confinement indemnity coverage, major medical expense coverage, disability income protection coverage, accident only coverage, specified accident coverage or limited benefit health coverage.

(2) (A) Notwithstanding any provision of the general statutes, no insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center may deliver, issue for delivery, renew, continue or amend any long-term care policy in this state on or after January 1, 2022, unless the insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center is authorized or licensed to sell long-term care insurance and at least one other line of insurance in this state.

[(2) (A)] (B) No insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center delivering, issuing for delivery, renewing, continuing or amending any long-term care policy in this state may refuse to accept, or refuse to make reimbursement pursuant to, a claim for benefits submitted by or prepared with the assistance of a managed residential community, as defined in section 19a-693, in accordance with subdivision (7) of subsection (a) of section 19a-694, solely because such claim for benefits was submitted by or prepared with the assistance of a managed residential community.

[(B)] (C) Each insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center delivering, issuing for delivery, renewing, continuing or amending any long-term care policy in this state shall, upon receipt of a written authorization executed by the insured, (i) disclose information to a managed residential community for the purpose of determining such insured's eligibility for an insurance benefit or payment, and (ii) provide a copy of the initial acceptance or declination of a claim for benefits to the managed residential community at the same time such acceptance or declination is made to the insured.

(b) (1) No insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center may deliver or issue for delivery any long-term care policy or certificate that has a loss ratio of less than sixty-five per cent for any group longterm care policy. An issuer shall not use or change premium rates for a long-term care policy or certificate unless the rates have been filed with the [Insurance Commissioner] commissioner. Deviations in rates to reflect policyholder experience shall be permitted, provided each policy form shall meet the loss ratio requirement of this section. Any rate filings or rate revisions shall demonstrate that anticipated claims in relation to premiums when combined with actual experience to date can be expected to comply with the loss ratio requirement of this section. On annual basis, an insurer shall submit to the [Insurance Commissioner commissioner an actuarial certification of the insurer's continuing compliance with the loss ratio requirement of this section. Any rate or rate revision may be disapproved if the commissioner determines that the loss ratio requirement will not be met over the lifetime of the policy form using reasonable assumptions.

(2) (A) Any insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center that files a rate filing for an increase in premium rates for a long-term care policy [that] shall send a notice to its certificate holders, not later than the date on which such company, society, corporation or center files such rate filing and in at least twelve-point font, disclosing that such company, society, corporation or center has filed such rate filing and the manner in which its certificate holders may participate in the premium rate approval process. If an insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center files a rate filing for an increase in premium rates for a long-term care policy that is for twenty per cent or more, such company, society, corporation or center shall spread the increase over a period of not less than three years and not file a rate filing for an increase in premium rates for the long-term care policy during the period chosen. Such company, society, corporation or center shall use a periodic rate

427

428

429

430

431

432

433

434

435

436

437

438

439

440

441

442

443

444

445

446

447

448

449

450 451

452

453

454

455

456

457

458

459

increase that is actuarially equivalent to a single rate increase and a current interest rate for the period chosen.

- (B) Prior to implementing a premium rate increase, each such company, society, corporation or center shall:
- 465 (i) Notify its certificate holders of such premium rate increase and 466 make available to such certificate holders the additional choice of 467 reducing the policy benefits to reduce the premium rate or electing 468 coverage that reflects the minimum set of affordable benefit options 469 developed by the commissioner pursuant to section 2 of this act. Such 470 notice shall include a description of such policy benefit reductions and 471 minimum set of affordable benefit options. The premium rates for any 472 benefit reductions shall be based on the new premium rate schedule;
- 473 (ii) Provide certificate holders not less than thirty calendar days to
  474 elect a reduction in policy benefits <u>or coverage that reflects the</u>
  475 <u>minimum set of affordable benefit options developed by the</u>
  476 commissioner pursuant to section 2 of this act; and
  - (iii) Include a statement in such notice that if a certificate holder fails to elect a reduction in policy benefits or coverage that reflects the minimum set of affordable benefit options developed by the commissioner pursuant to section 2 of this act by the end of the notice period and has not cancelled the policy, the certificate holder will be deemed to have elected to retain the existing policy benefits.
- (c) (1) (A) No such company, society, corporation or center may deliver or issue for delivery any long-term care policy without providing, at the time of solicitation or application for purchase or sale of such coverage: [,]
- 487 (i) A full and fair written disclosure of the benefits and limitations of the policy; and
- 489 (ii) A consultation with an insurance producer licensed in this state 490 concerning the benefits and limitations of the policy and, unless the

463

464

477

478

479

480

481

policy is a policy for which no premium rate revision or rate schedule increases can be made, the possibility that the policy may be subject to rate increases in the future.

- 494 (B) The provisions of this subsection shall not be applicable to 495 noncontributory plans.
- 496 (2) (A) The applicant shall sign an acknowledgment at the time of 497 application for such policy that the company, society, corporation or 498 center has provided to the applicant the written disclosure required 499 under this subsection [to the applicant] and the consultation with an 500 insurance producer licensed in this state required under subparagraph 501 (A)(ii) of subdivision (1) of this subsection. If the method of application 502 does not allow for such signature at the time of application, the 503 applicant shall sign such acknowledgment not later than at the time of 504 delivery of such policy.
- 505 (B) The policyholder shall provide a copy of such disclosure to each eligible individual.
  - (3) (A) Except for a long-term care policy for which no applicable premium rate revision or rate schedule increases can be made or as otherwise provided in subdivision (4) of this subsection, such disclosure shall include:
- 511 (i) A statement that the policy may be subject to rate increases in the 512 future and a projection of future rates for at least the next ten years;
- 513 (ii) An explanation of potential future premium rate revisions and the 514 policyholder's or certificate holder's option in the event of a premium 515 rate revision;
- 516 (iii) The premium rate or rate schedule applicable to the applicant 517 that will be in effect until such company, society, corporation or center 518 files a request with the [Insurance Commissioner] <u>commissioner</u> for a 519 revision to such premium rate or rate schedule;
- 520 (iv) An explanation of how a premium rate or rate schedule revision

507

508

509

will be applied that includes a description of when such rate or rate schedule revision will be effective; and

- (v) Information regarding each premium rate increase, if any, over the past ten years on such policy form [or] and not more than two similar policy forms for this state or any other state, that identifies, at a minimum, (I) the policy forms for which premium rates have been increased, (II) the calendar years when each such policy form was available for purchase, and (III) the amount or percentage of each increase. The percentage may be expressed as a percentage of the premium rate prior to the increase or as minimum and maximum percentages if the rate increase is variable by rating characteristics.
- (B) The company, society, corporation or center may provide, in a fair manner, any additional explanatory information related to a premium rate or rate schedule revision.
  - (4) (A) Any such company, society, corporation or center may exclude from the disclosure required under subdivision (3) of this subsection premium rate increases that only apply to blocks of business or long-term care policies acquired from a nonaffiliated company, society, corporation or center and that occurred prior to the acquisition.
  - (B) If an acquiring company, society, corporation or center files a request for a premium rate increase on or before January 1, 2015, or the end of a twenty-four-month period after the acquisition, whichever is later, for a block of policy forms or long-term care policies acquired from a nonaffiliated company, society, corporation or center such acquiring company, society, corporation or center may exclude from the disclosure required under subdivision (3) of this subsection such premium rate increase, except that the nonaffiliated company, society, corporation or center selling such block of policy forms or long-term care policies shall include such premium rate increase in such disclosure.
  - (C) If an acquiring company, society, corporation or center under subparagraph (B) of this subdivision files a subsequent request, even

within the twenty-four-month period specified in said subparagraph, for a premium rate increase on the same block of policy forms or long-term care policies set forth in said subparagraph, the acquiring company, society, corporation or center shall include in the disclosure required under subdivision (3) of this subsection such premium rate increase and any premium rate increase filed and approved pursuant to subparagraph (B) of this subdivision.

- (d) The [Insurance Commissioner] commissioner shall adopt regulations, in accordance with chapter 54, that address (1) the insured's right to information prior to his replacing an accident and sickness policy with a long-term care policy, (2) the insured's right to return a long-term care policy to the insurer, within a specified period of time after delivery, for cancellation, and (3) the insured's right to accept by the insured's signature, and prior to it becoming effective, any rider or endorsement added to a long-term care policy after the issuance date of such policy, provided (A) any regulations adopted pursuant to subdivisions (1) and (2) of this subsection shall not be applicable to (i) any long-term care policy that is delivered or issued for delivery to one or more employers or labor organizations, or to a trust or to the trustees of a fund established by one or more employers or labor organizations, or a combination thereof or for members or former members or a combination thereof, of the labor organizations, or (ii) noncontributory plans, and (B) any regulations adopted pursuant to subdivision (3) of this subsection shall not be applicable to any group long-term care policy. The [Insurance Commissioner] commissioner shall adopt such additional regulations as the commissioner deems necessary in accordance with said chapter 54 to carry out the purpose of this section.
- (e) The [Insurance Commissioner] <u>commissioner</u> may, upon written request by any such company, society, corporation or center, issue an order to modify or suspend a specific provision of this section or any regulation adopted pursuant thereto with respect to a specific long-term care policy upon a written finding that: (1) The modification or suspension would be in the best interest of the insureds; (2) the purposes to be achieved could not be effectively or efficiently achieved without

553

554

555

556

557

558

559

560

561

562

563 564

565

566

567

568

569

570

571

572

573

574

575

576

577

578

579

580

581

582

583

584

585

such modification or suspension; and (3) (A) the modification or suspension is necessary to the development of an innovative and reasonable approach for insuring long-term care, (B) the policy is to be issued to residents of a life care or continuing care retirement community or other residential community for the elderly and the modification or suspension is reasonably related to the special needs or nature of such community, or (C) the modification or suspension is necessary to permit long-term care policies to be sold as part of, or in conjunction with, another insurance product. Whenever the commissioner decides not to issue such an order, the commissioner shall provide written notice of such decision to the requesting party in a timely manner.

- (f) Upon written request by any such company, society, corporation or center, the [Insurance Commissioner] <u>commissioner</u> may issue an order to extend the preexisting condition exclusion period, as established by regulations adopted pursuant to this section, for purposes of specific age group categories in a specific long-term care policy form whenever he makes a written finding that such an extension is in the best interest to the public. Whenever the commissioner decides not to issue such an order, the commissioner shall provide written notice of such decision to the requesting party in a timely manner.
- (g) The provisions of section 38a-19 shall be applicable to any such requesting party aggrieved by any order or decision of the commissioner made pursuant to subsections (e) and (f) of this section.
- (h) Notwithstanding any provision of the general statutes, the commissioner shall, at least annually, examine the books and records of each insurance company, fraternal benefit society, hospital service corporation, medical service corporation or health care center delivering, issuing for delivery, renewing, continuing or amending any long-term care policy in this state to ensure the solvency of such company, society, corporation or center.
- Sec. 5. Section 3-123g of the general statutes is repealed and the

619 following is substituted in lieu thereof (*Effective July 1, 2021*):

(a) The Comptroller shall publish in a newspaper, having a substantial circulation in the state, a notice of intent to issue a payroll deduction slot. For the purposes of this section, "payroll deduction slot" means an automatic periodic deduction from a state payroll check. Any person interested in submitting proposals in response to such notice shall submit, within thirty days of such notice, the following information, in writing, to the Comptroller: (1) The name and mailing address of the applicant; (2) a detailed description of the product or service which the applicant intends to market to state employees; (3) the name, address and telephone number of any agent of the applicant from whom interested persons may obtain copies of the application; (4) detailed information on the financial ability of the applicant; (5) detailed information on past performance; and (6) such additional information as the Comptroller, or, if the product is a long-term care insurance product, the Insurance Commissioner in consultation with the executive director of the Office of Health Strategy, deems necessary. For the purposes of this section, "applicant" means any person who requests to establish or renew a payroll deduction slot under this section.

(b) (1) [Upon the receipt of such proposals] Except as provided in subdivision (2) of this subsection, the Comptroller shall, upon receipt of such proposals, submit any such proposals to the Vendor Advisory Committee for review. The Vendor Advisory Committee shall consist of a designee of the Comptroller, the Labor Commissioner or his designee, the Insurance Commissioner or his designee, and three representatives of labor unions representing state employees appointed by the Comptroller in consultation with the state employee unions. Such representatives of labor unions shall serve five-year terms and shall not serve successive terms. The Vendor Advisory Committee shall review such proposals and make recommendations to the Comptroller whether to approve or disapprove such proposals. Prior to approving any payroll deduction slot under this section, the Comptroller shall consider the following criteria: [(1)] (A) The benefit to state employees of the product or service; [(2)] (B) the price or rate of the product or service;

620

621

622

623

624

625

626 627

628

629

630

631

632

633

634

635

636

637

638

639

640

641

642

643

644

645

646

647

648

649

650

[(3)] (C) the skill, ability and integrity of the applicant to deliver such product or service; [(4)] (D) the past performance of the applicant; [(5)] (E) the recommendations of the Vendor Advisory Committee; and [(6)] (F) any other information which the Comptroller, or, if the product is a long-term care insurance product, the Insurance Commissioner in consultation with the executive director of the Office of Health Strategy, deems necessary. In considering the past performance of the applicant, the Comptroller shall evaluate the skill, ability and integrity of the applicant in terms of the applicant's fulfillment of past contract obligations and his experience or lack of experience in delivering the same or similar products or services.

- (2) On and after July 1, 2021, the Comptroller shall, upon receipt of an applicant's proposal to establish or renew a payroll deduction slot under this section for a long-term care insurance product, submit such proposal to the Insurance Department and the Office of Health Strategy for review. The Insurance Commissioner, in consultation with the executive director of the Office of Health Strategy, shall review such proposal to determine whether the applicant is adequately capitalized and solvent, the premium rates for the long-term care insurance product are stable and the long-term care insurance product is appropriate for state employees. If the Insurance Commissioner, in consultation with the executive director of the Office of Health Strategy, determines that the applicant and long-term care insurance product satisfy the criteria established in this subdivision, the Insurance Commissioner shall submit the proposal to the vendor Advisory Committee for review under subdivision (1) of this subsection.
- (c) Any payroll deduction slot approved by the Comptroller shall be in the form of a written agreement, approved by the Attorney General, specifying the terms and conditions for the use of such slot, and shall be for a fixed term, not to exceed five years.
- (d) The Comptroller may issue a payroll deduction slot in accordance with the procedures of this section. The Comptroller may adopt regulations in accordance with the provisions of chapter 54 to

686 implement the provisions of this section.

687

688

689

690

691

(e) On July 1, 1997, and every two years thereafter, the Comptroller shall submit to the General Assembly a report on the number and type of products and services offered through payroll deduction slots and the number of state employees who are utilizing such products and services."

This act shall take effect as follows and shall amend the following		
sections:		
Section 1	January 1, 2022	38a-1
Sec. 2	January 1, 2022	New section
Sec. 3	January 1, 2022	38a-501
Sec. 4	January 1, 2022	38a-528
Sec. 5	July 1, 2021	3-123g